

OUR

SAFETY AND QUALITY

PRIORITIES 2019/20



NHS

Northumbria Healthcare
NHS Foundation Trust



FRAILITY

Continuing to provide the best healthcare for those with complex needs, with particular focus on our frail elderly patients. We will do this through increased geriatric assessments, reduced hospital transfers and reduced readmissions

FLOW

Ensuring appropriate care / enhanced care plans are in place for people who are frequent users of emergency care and are admitted to hospital frequently

DETERIORATING PATIENT

Increasing screening rates for sepsis and acute kidney injury to support the early identification of patients who are at risk of serious illness and deterioration

STAFF EXPERIENCE

Carrying out a comprehensive measurement programme for staff experience that will match the deep understanding we have about patient care

CANCER

Looking in detail at specific cancer pathways, starting with colorectal, to map the patient journey so we can improve both outcomes and experience

BEREAVEMENT

Learning and improving the care that we provide at end of life, which includes introducing our own medical examiners

MATERNITY

Improving the care and experience of service users, especially in light of increased birth rates

EVERY CONTACT COUNTS

Working to improve self-care among the population through initiatives such as social prescribing, care and support planning and connecting people to social networks



building
a caring
future

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