

# Your voice...

These results are for  
May 2011 - Oct 2011

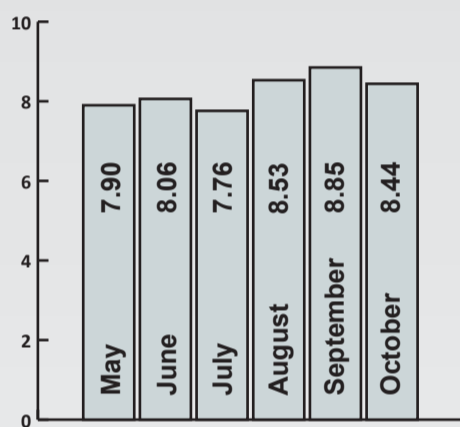
This is what you told us about our services through our in-patient survey  
We are using this valuable feedback to continuously improve  
the quality of our service and the care you receive.

## Whalton Unit

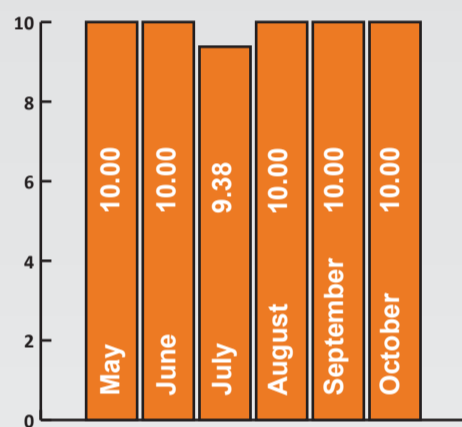
## Morpeth Cottage Hospital



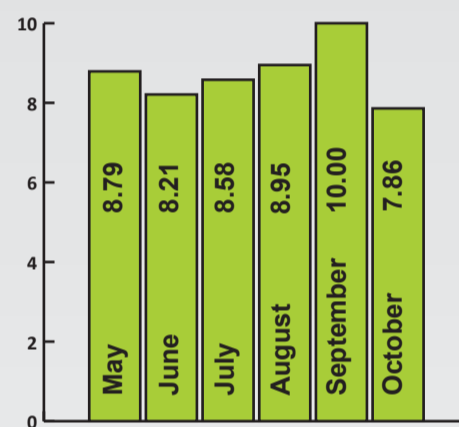
You gave your treatment marks out of ten on the seven areas that are most important to you as a patient.



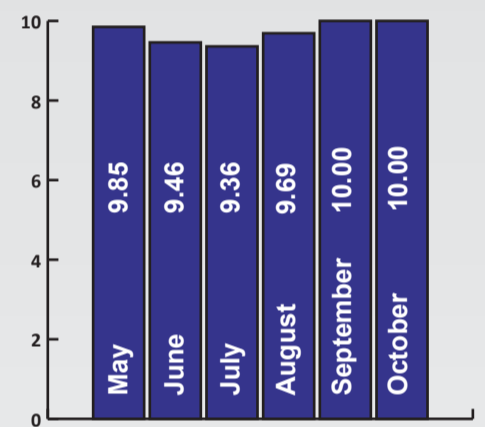
Consistency  
& coordination  
of care



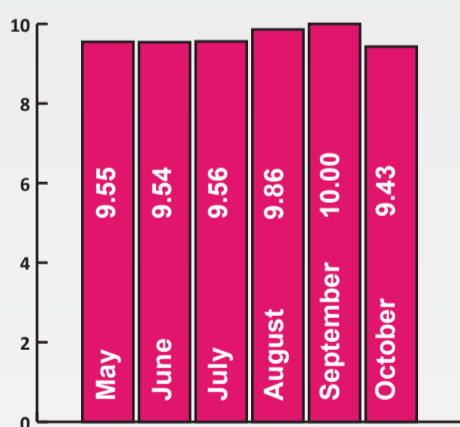
Treatment  
with respect  
& dignity



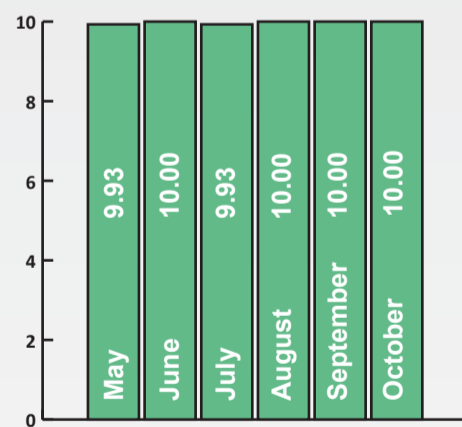
Involvement



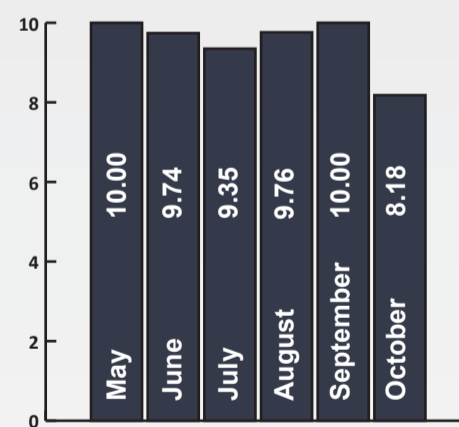
Good doctors



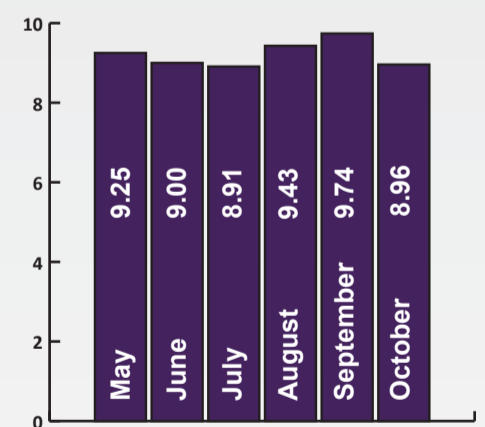
Good nurses



Cleanliness



Pain control



Whalton Unit's  
average  
score



Make your views count by completing the in-patient survey you will get through the post.

Northumbria Healthcare  
NHS Foundation Trust

