

Your voice...

These results are for
May 2011 - Oct 2011

This is what you told us about our services through our in-patient survey

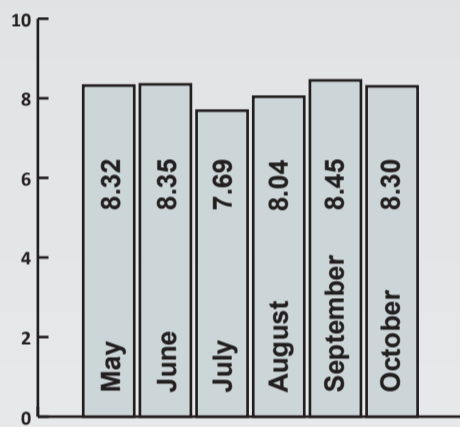
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Ward 2

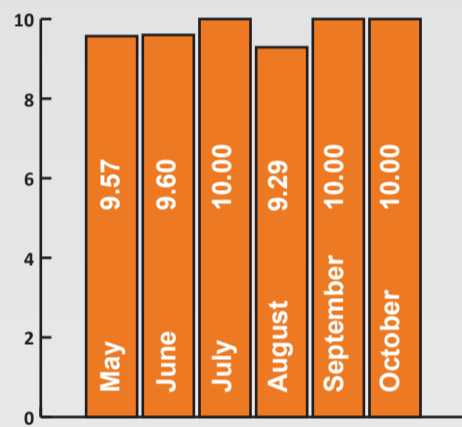
North Tyneside General Hospital



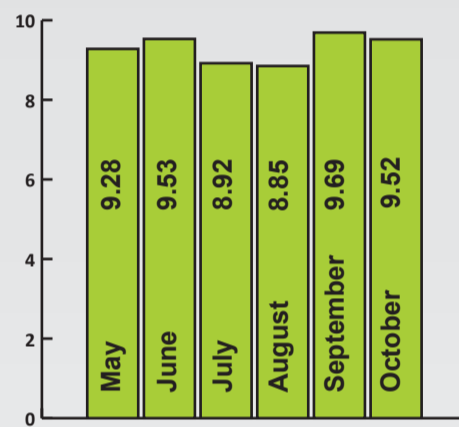
You gave your treatment marks out of ten on the seven areas that are most important to you as a patient.



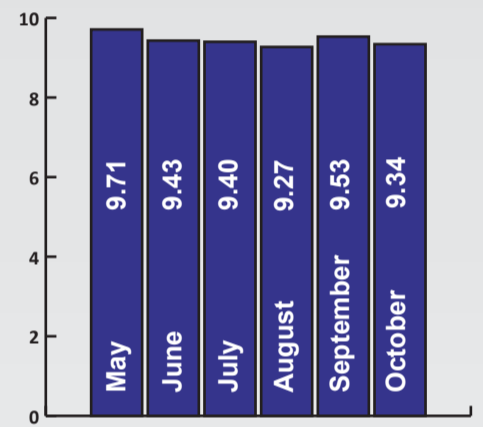
Consistency & coordination of care



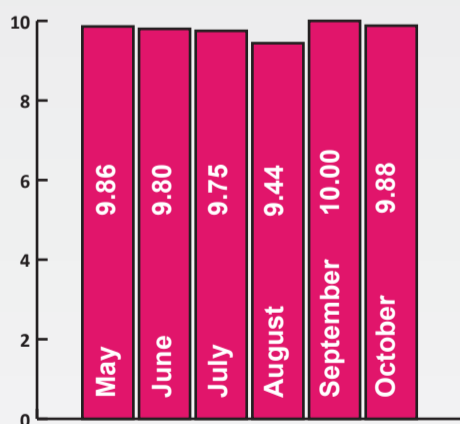
Treatment with respect & dignity



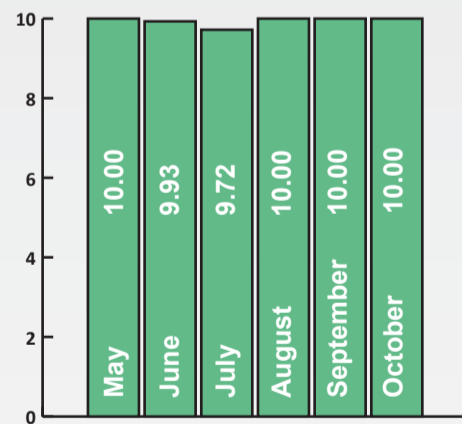
Involvement



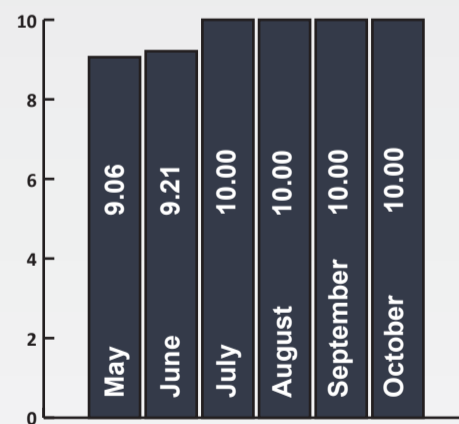
Good doctors



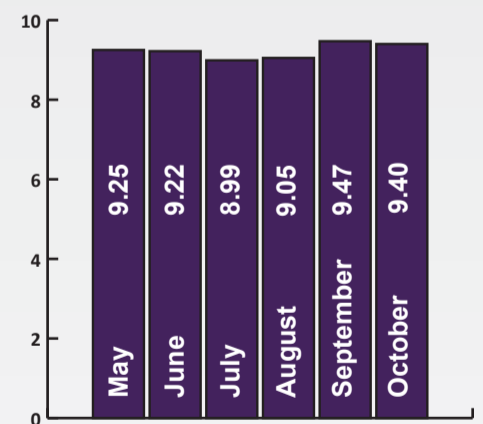
Good nurses



Cleanliness



Pain control



Ward 2's average score



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Northumbria Healthcare



NHS Foundation Trust

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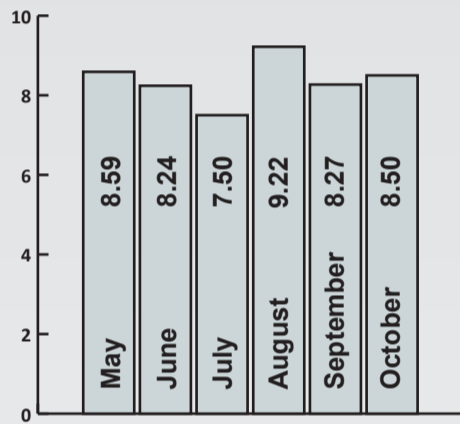
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Ward 4

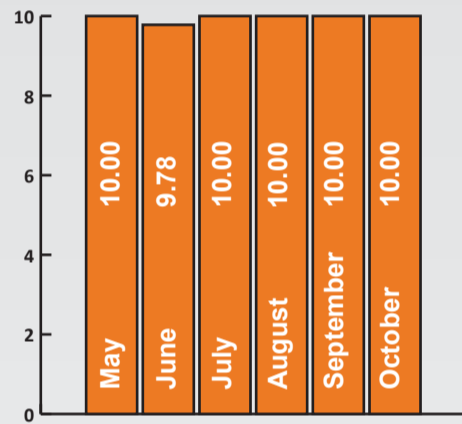
North Tyneside General Hospital



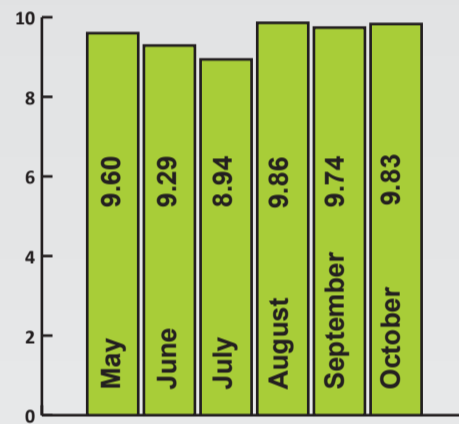
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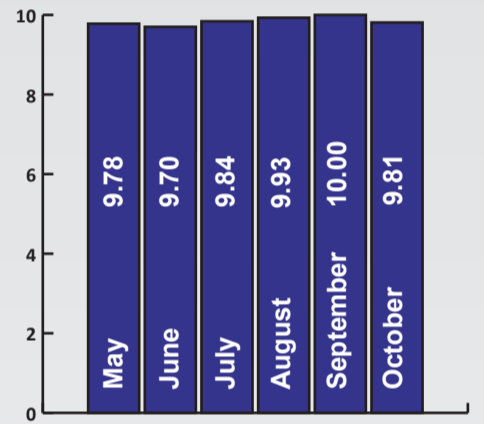
Consistency & coordination of care



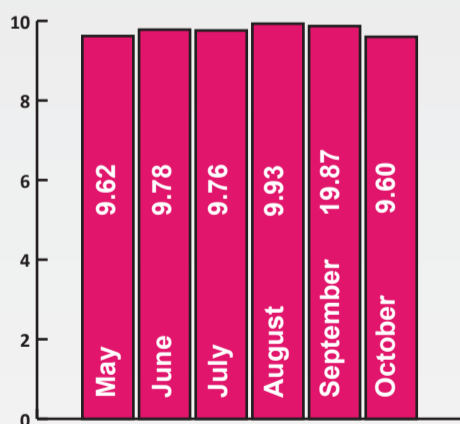
Treatment with respect & dignity



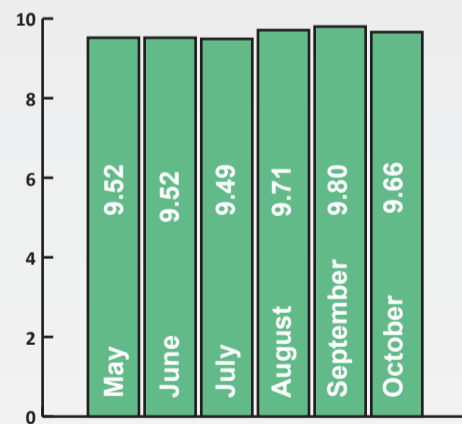
Involvement



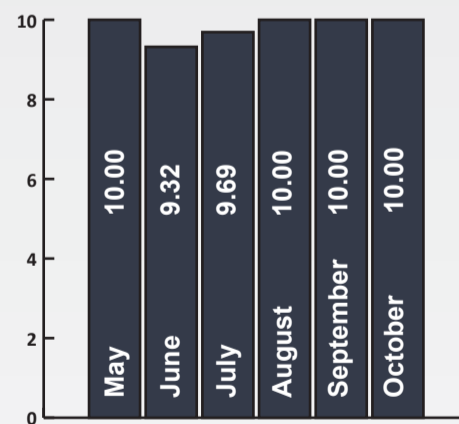
Good doctors



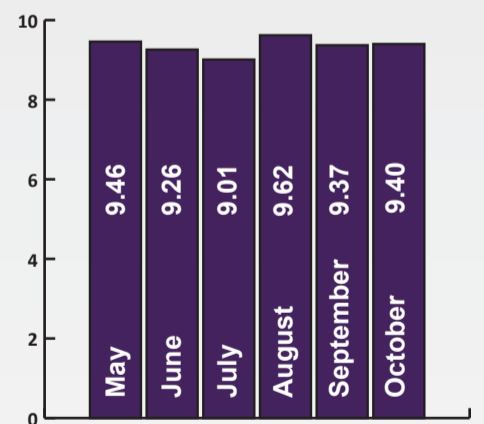
Good nurses



Cleanliness



Pain control



Ward 4's average score



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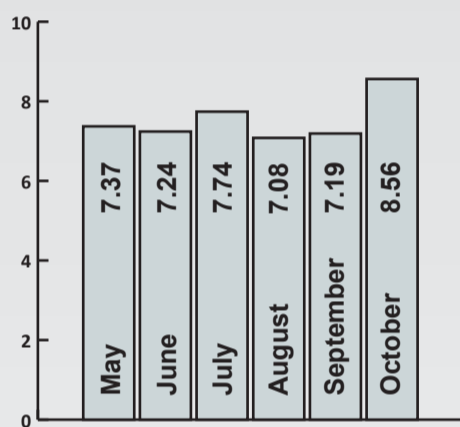
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Ward 6

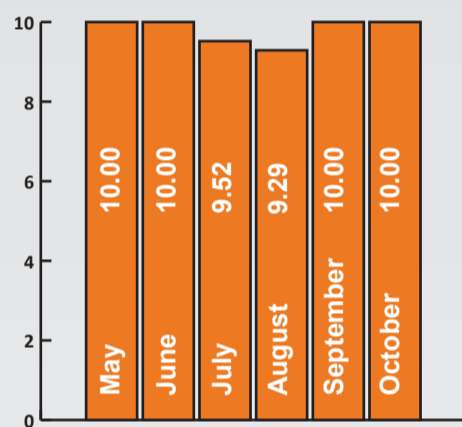
North Tyneside General Hospital



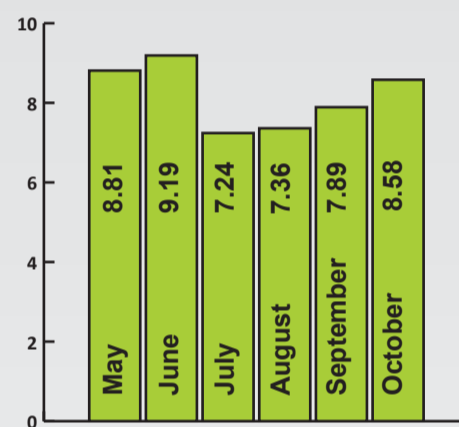
You gave your treatment marks out of ten on the seven areas that are most important to you as a patient.



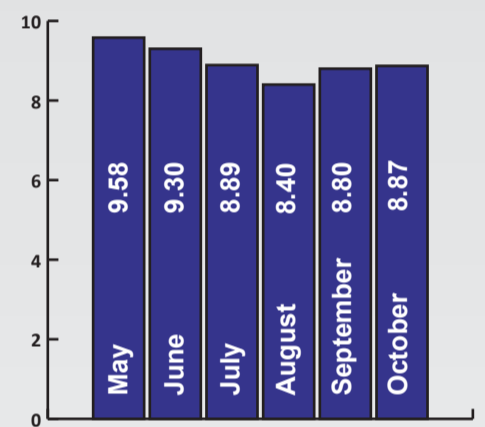
Consistency & coordination of care



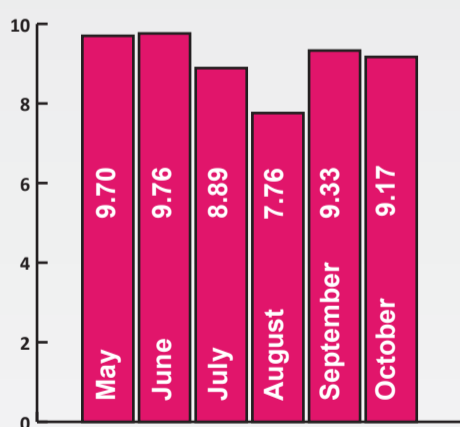
Treatment with respect & dignity



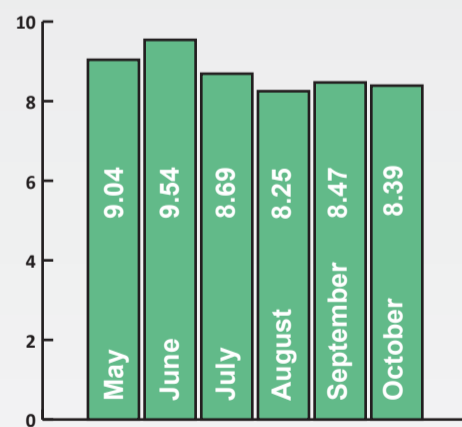
Involvement



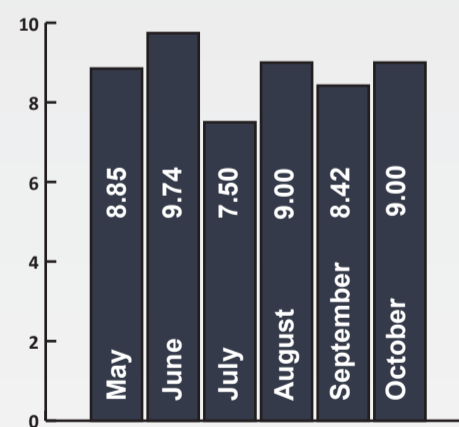
Good doctors



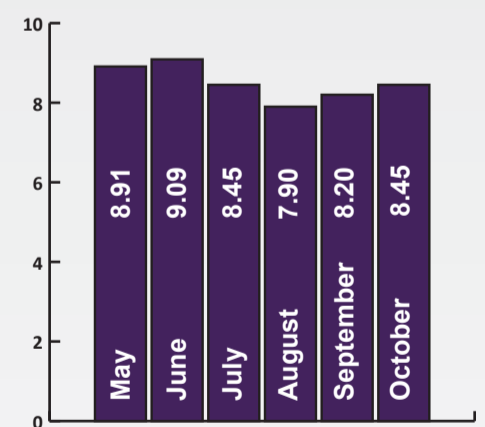
Good nurses



Cleanliness



Pain control



Ward 6's average score



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Northumbria Healthcare



NHS Foundation Trust

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Aug 2011 - Oct 2011

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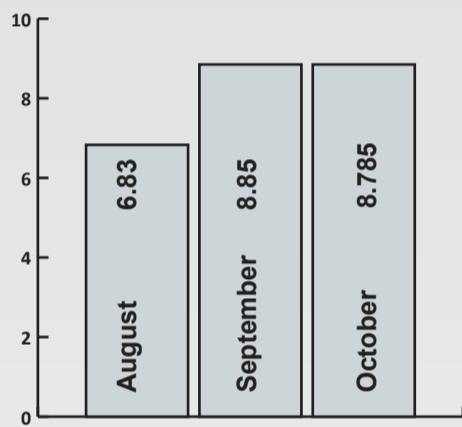
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Ward 8

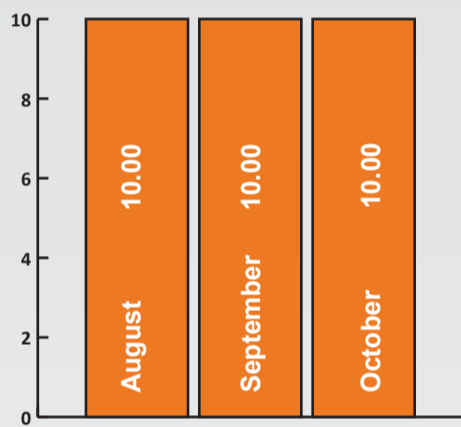
North Tyneside General Hospital



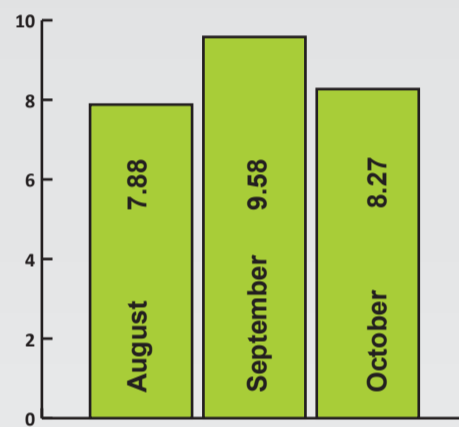
You gave your treatment marks out of ten on the seven areas that are most important to you as a patient.



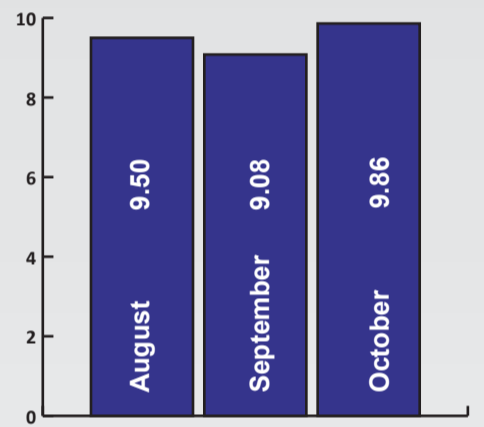
Consistency & coordination of care



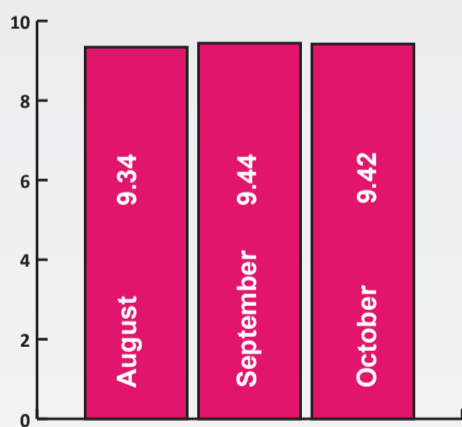
Treatment with respect & dignity



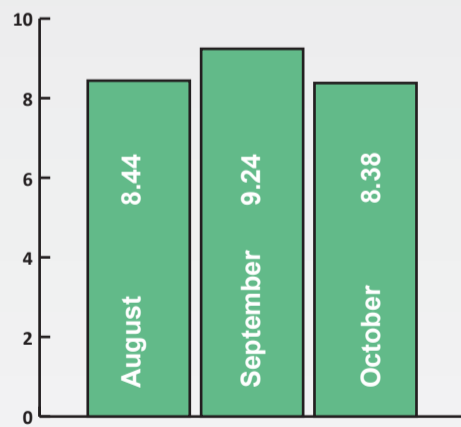
Involvement



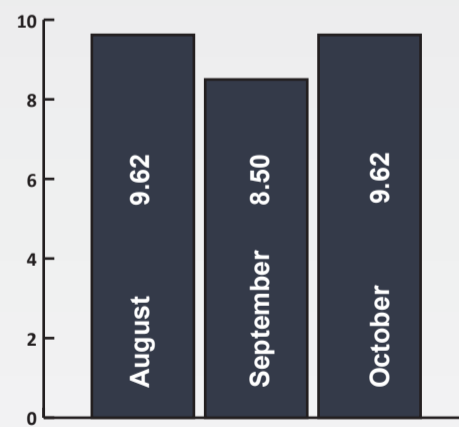
Good doctors



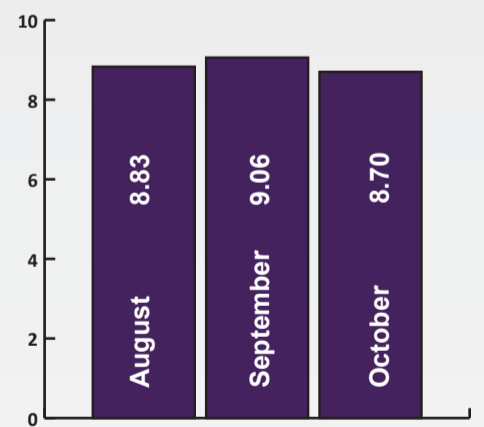
Good nurses



Cleanliness



Pain control



Ward 8's average score



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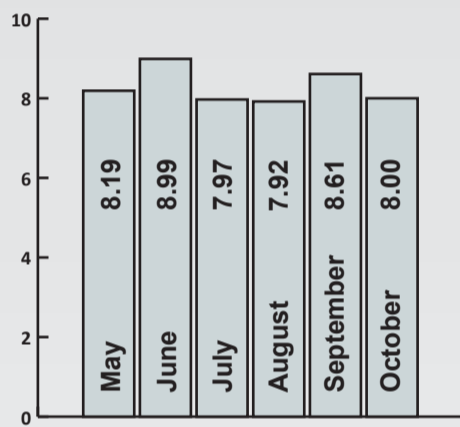
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Ward 9

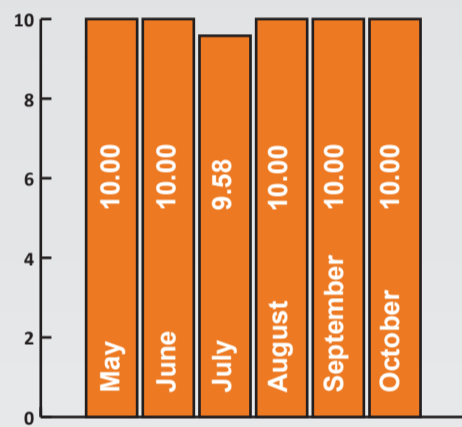
North Tyneside General Hospital



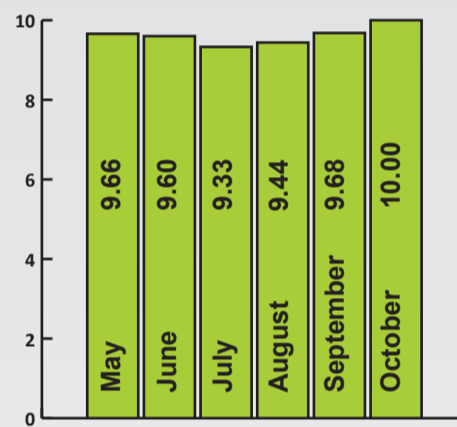
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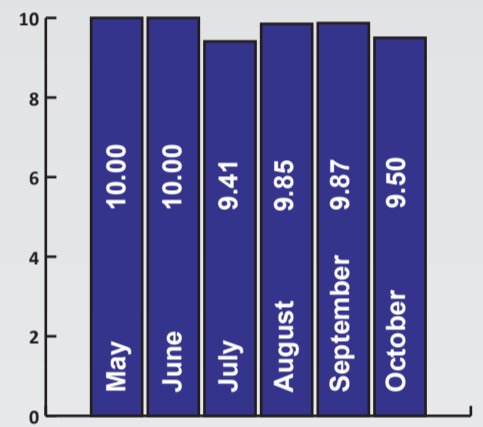
Consistency & coordination of care



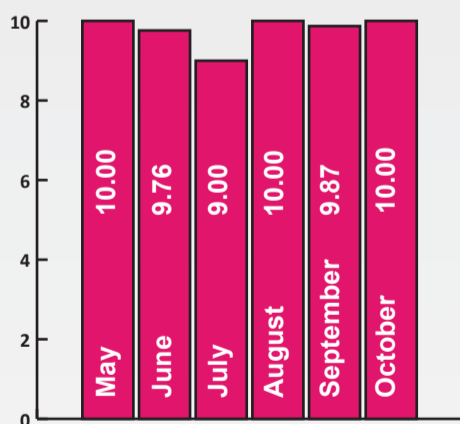
Treatment with respect & dignity



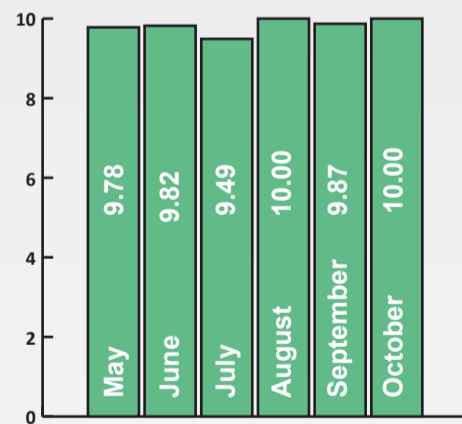
Involvement



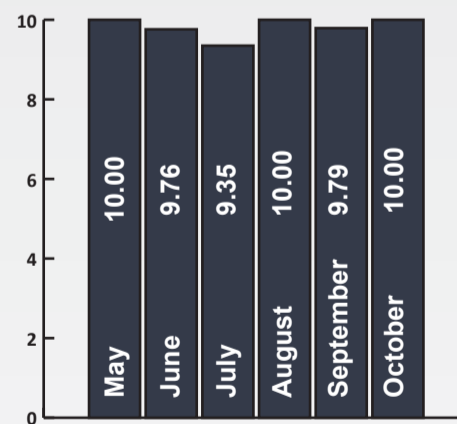
Good doctors



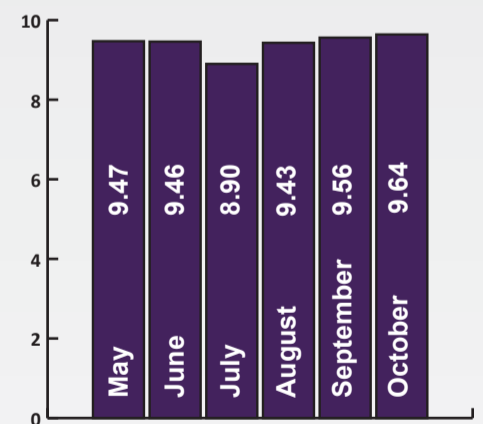
Good nurses



Cleanliness



Pain control



Ward 9's average score



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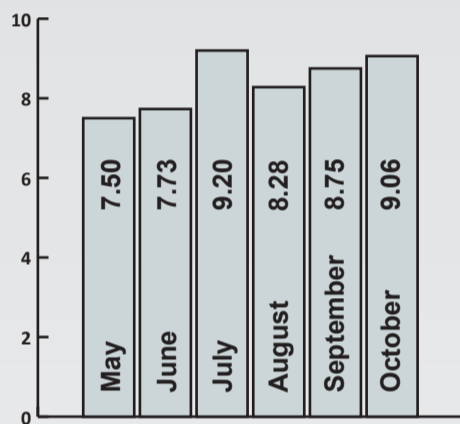
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Ward 10

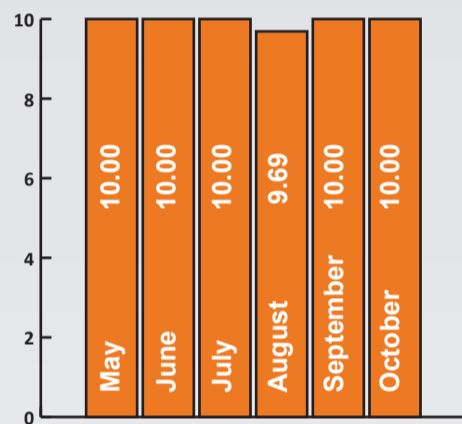
North Tyneside General Hospital



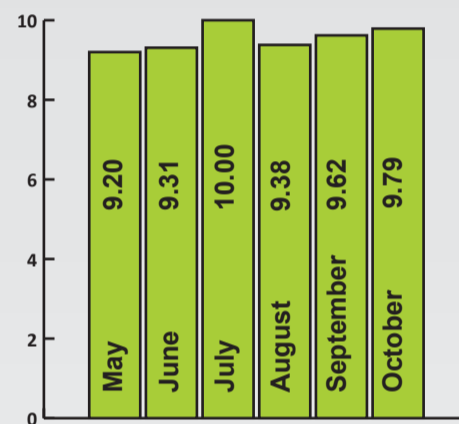
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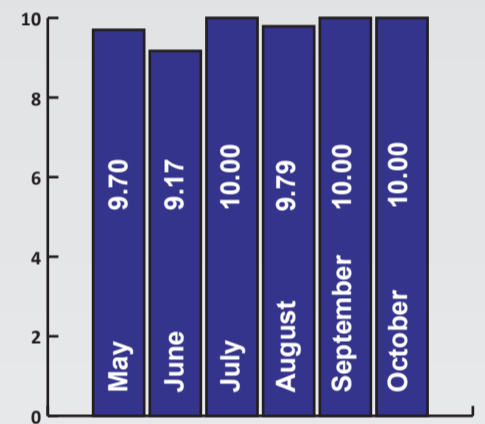
Consistency & coordination of care



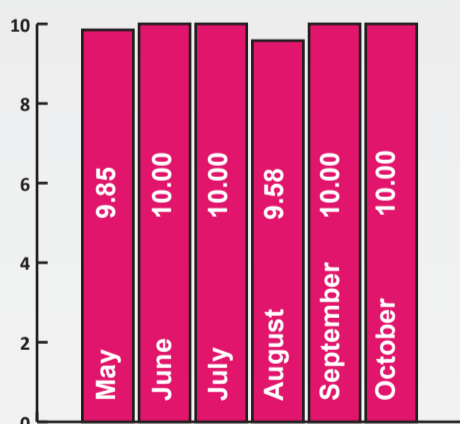
Treatment with respect & dignity



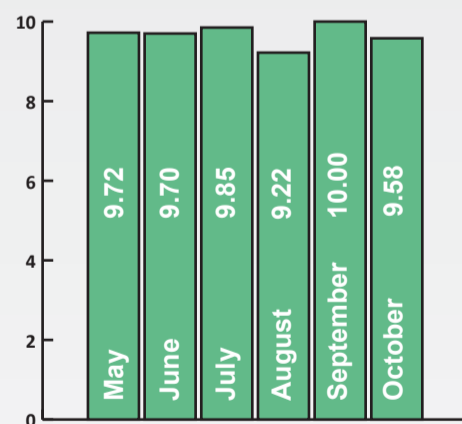
Involvement



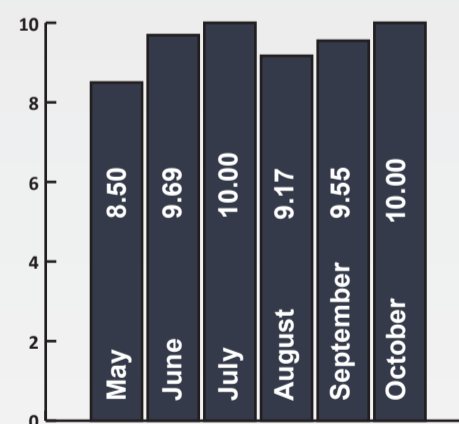
Good doctors



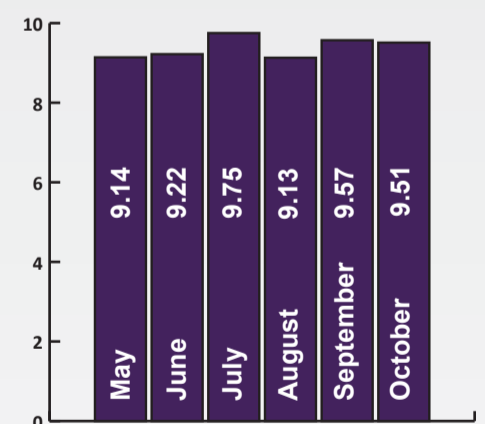
Good nurses



Cleanliness



Pain control



Ward 10's average score



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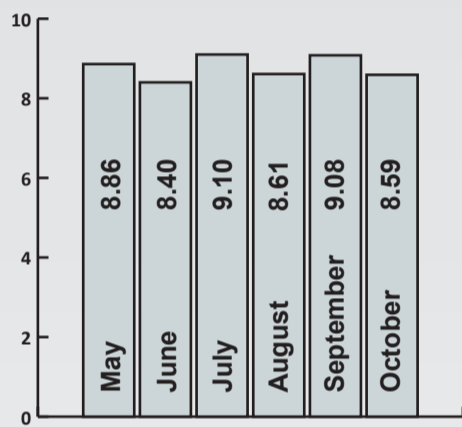
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Ward 24

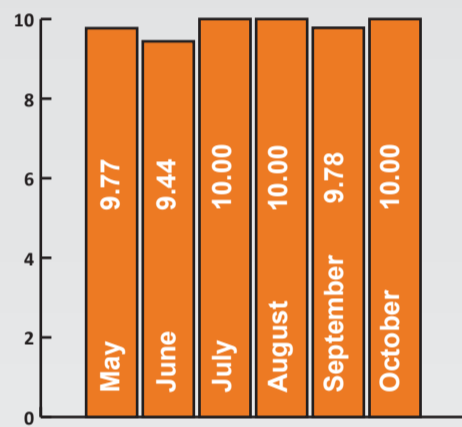
North Tyneside General Hospital



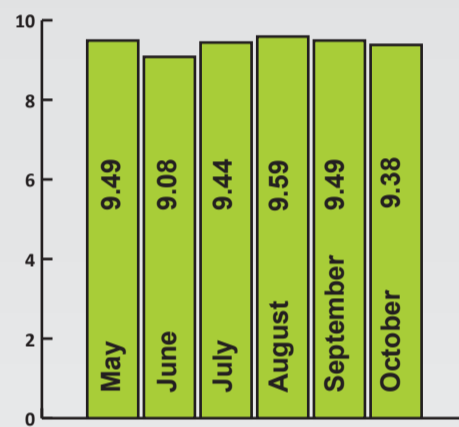
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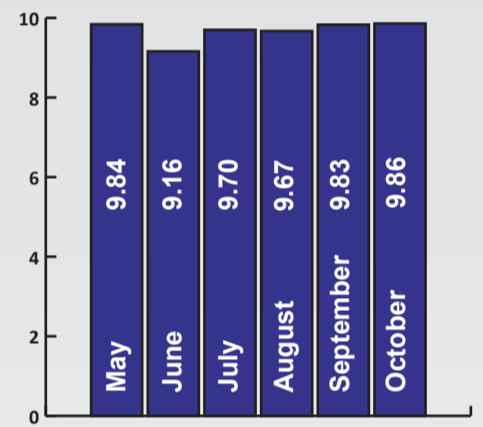
Consistency & coordination of care



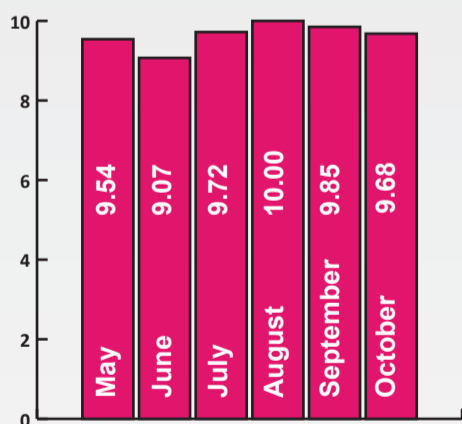
Treatment with respect & dignity



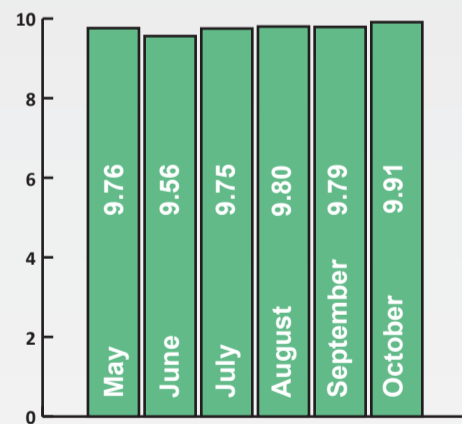
Involvement



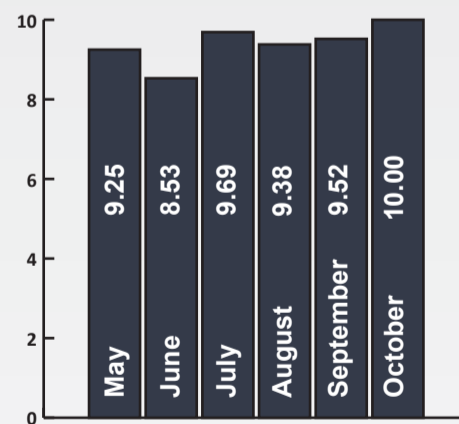
Good doctors



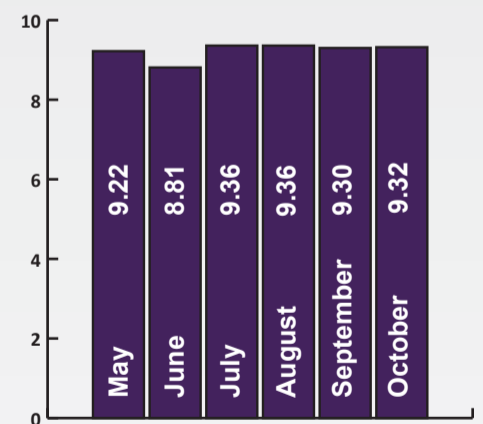
Good nurses



Cleanliness



Pain control



Ward 24's average score



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Your voice...

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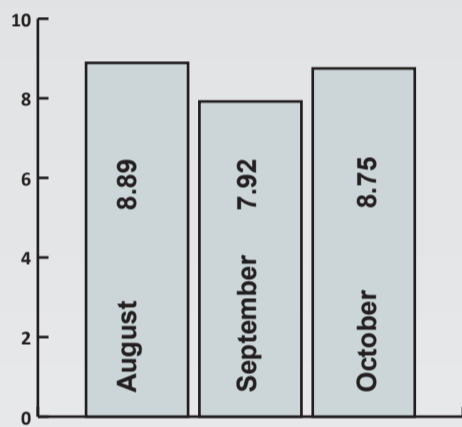
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Critical Care

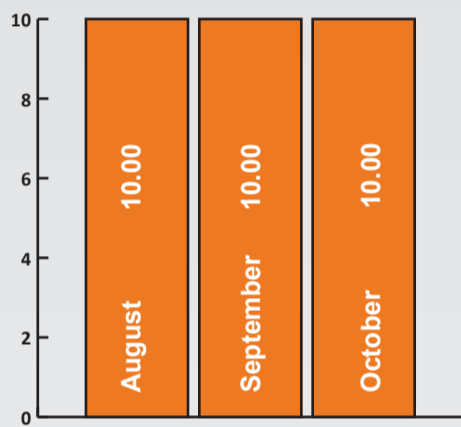
North Tyneside General Hospital



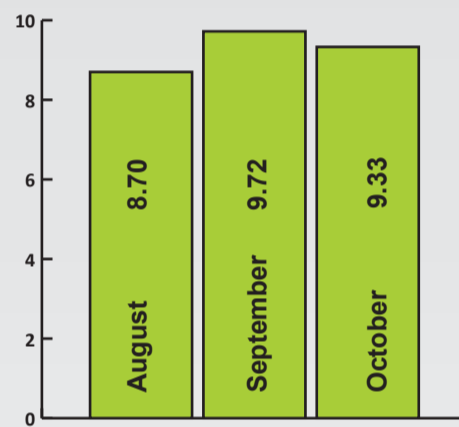
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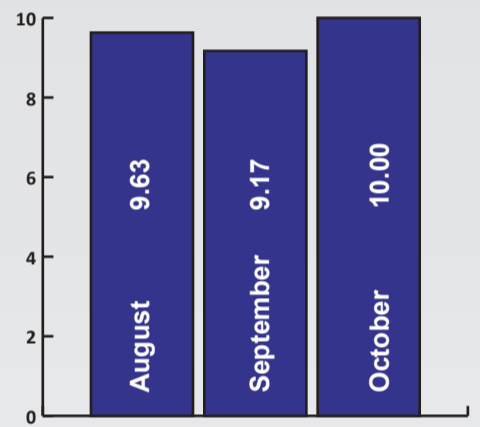
Consistency & coordination of care



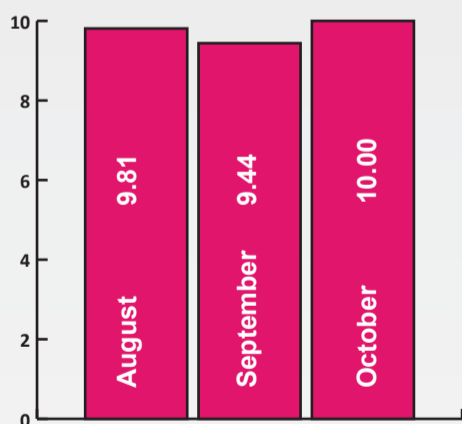
Treatment with respect & dignity



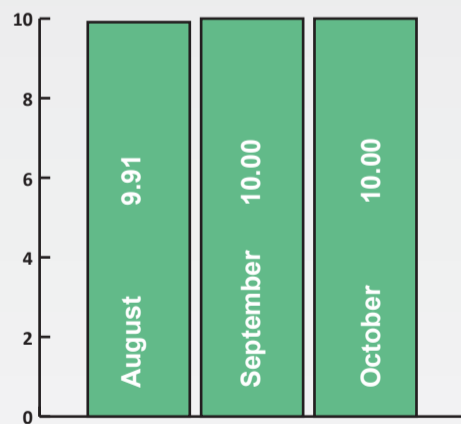
Involvement



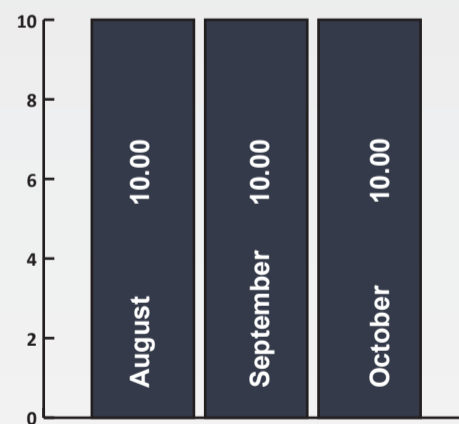
Good doctors



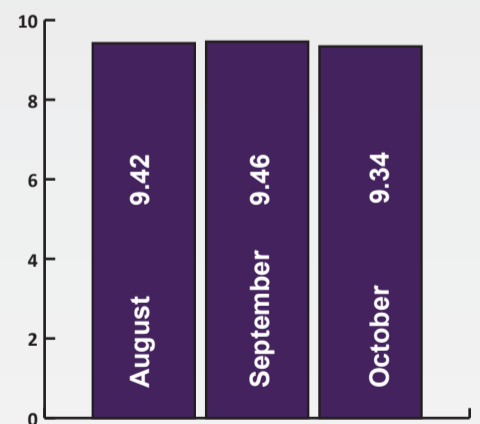
Good nurses



Cleanliness



Pain control



Critical Care's average score



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Northumbria Healthcare
NHS Foundation Trust



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July 2011 - Oct 2011

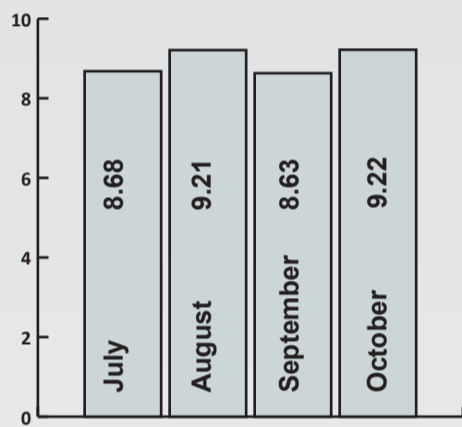
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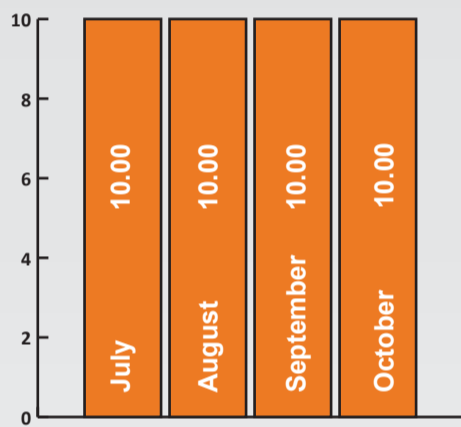
Palliative Care North Tyneside General Hospital



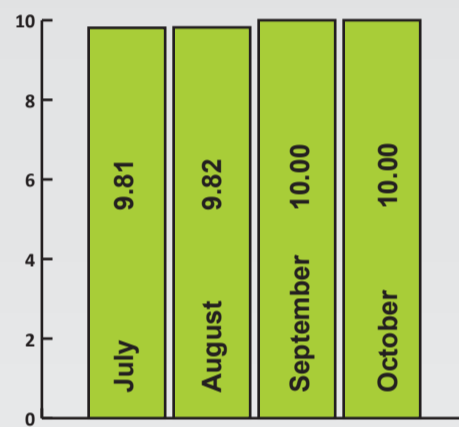
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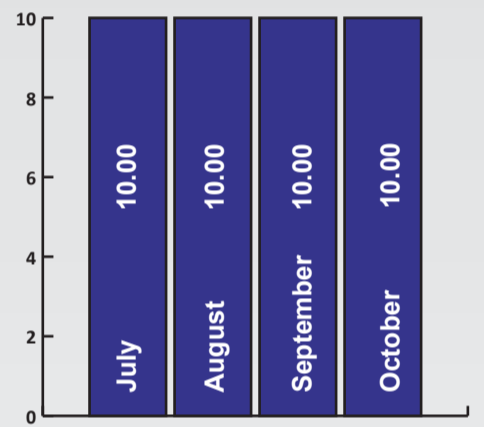
Consistency & coordination of care



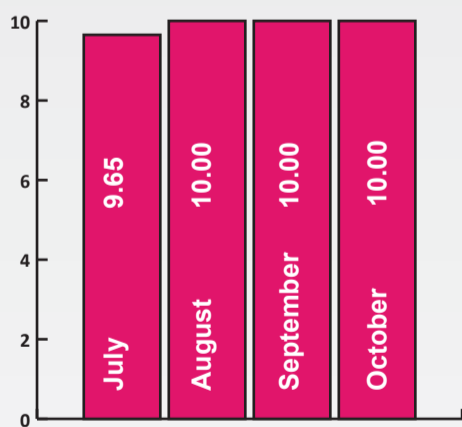
Treatment with respect & dignity



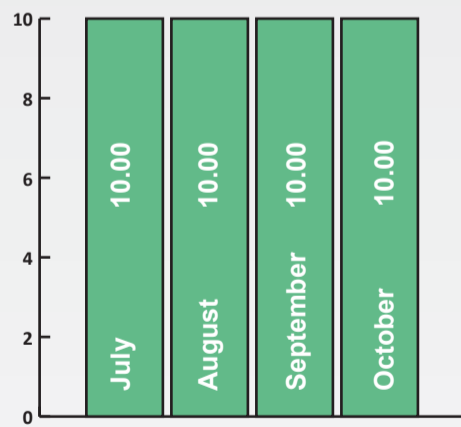
Involvement



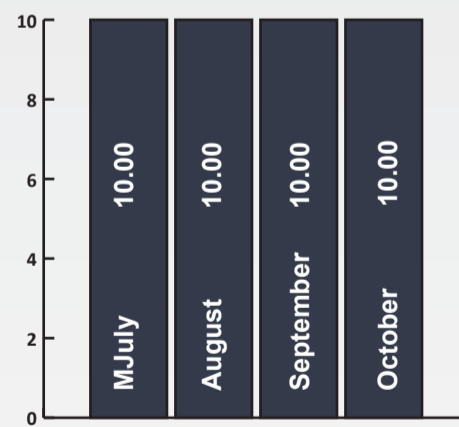
Good doctors



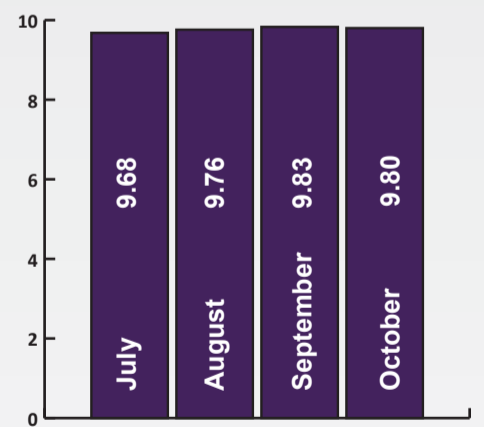
Good nurses



Cleanliness



Pain control



Palliative Care's average score



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