

# Your voice...

What you told us about our outpatient services through our patient survey and how each of our hospitals performed

## What you told us about our DOCTORS



Alnwick      Berwick      Blyth      Hexham      Morpeth      North Tyneside      Wansbeck      Total

Did you have enough time to discuss your health or medical problem with the doctor?



Did the doctor seem aware of your medical history?



Did the doctor listen to what you had to say?



If you had important questions to ask the doctor, did you get answers that you could understand?



Did the doctor explain the reasons for any treatment or action in a way you could understand?



Did you have confidence and trust in the doctor examining and treating you?



Overall Score



National average - 87%

National top 20% - 89%

National best trust - 95%



This graph shows how many patients would recommend our services to their family and friends

