

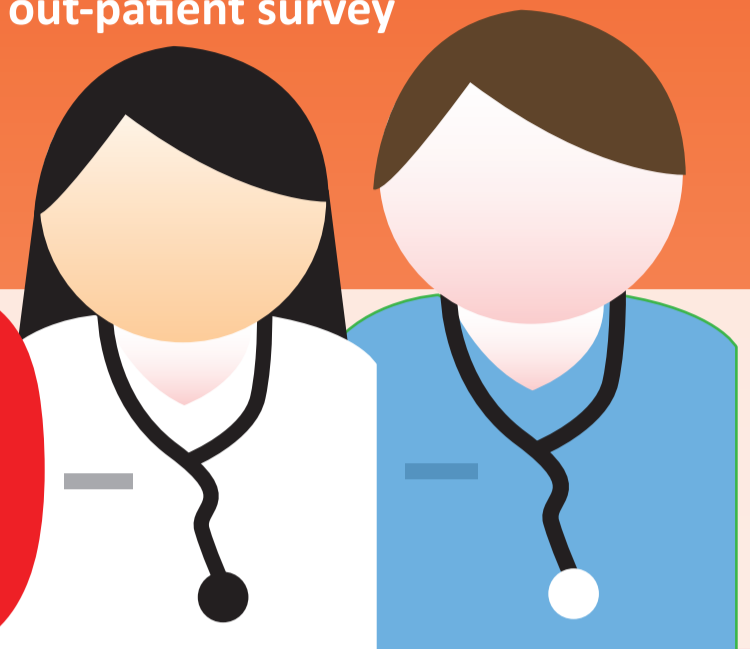
Your voice...

This is what you told us about our consultants through our out-patient survey

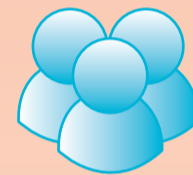
We are using this valuable feedback to continuously improve the quality of our service and the care you receive.

Consultant patient satisfaction top

20



1.	Dewar M.S.	97.92%
2.	Neilly I.	97.87%
3.	Edmonds P.P.	97.27%
4.	Crook P.R.	96.89%
5.	Wright A.J.	96.85%
6.	Gallagher P.V.	96.72%
7.	Inman D.S.	96.63%
8.	Lee A.F.	96.59%
9.	Parker S.M.	96.20%
10.	Goulbourne I.A.	96.08%
11.	Attwood S.E.	96.03%
12.	Robinson S.	95.81%
13.	Gibbons C.T	95.79%
14.	Cooper D.	95.44%
15.	Walker R.W.	95.41%
16.	Curless R.	95.36%
17.	Yates B.H.	95.23%
18.	Kesteven P.J.L.	95.20%
19.	Myers A.	95.10%
20.	Haigh C.R.	95.03%



4197
patients surveyed



Survey covered 94 consultants
Highest score = 97.92% Lowest score = 84.43%



Average satisfaction rate
across all 94 consultants

92.80%

How our consultants compare
against the rest of the country...



NHS average = 86.86%



NHS top 20% = 89.14%



Best NHS trust score = 94.57%